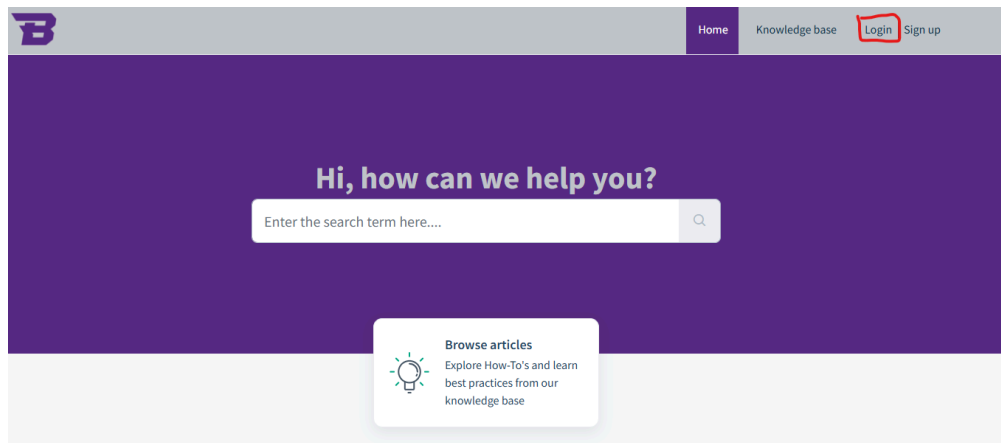


Go to:


<https://bcsdtest.freshdesk.com/>



Click on “**Login**”

The screenshot shows the Freshdesk login page. The title is 'Log in to support portal'. Below the title, there is a link 'Are you a new user? Sign up with us'. The form contains two input fields: 'Your e-mail address' and 'Password'. Below the password field, there is a checkbox labeled 'Remember me on this computer'. A dark blue 'Login' button is positioned below the checkbox. Below the 'Login' button, there is a link '...or login using'. Below this link, there are two buttons: 'Continue with Google' (highlighted with a red oval) and 'Continue with Facebook'. At the bottom of the form, there is a link 'Forgot your password?'.

Click on “**Continue with Google**”


 Sign in with Google



Choose an account

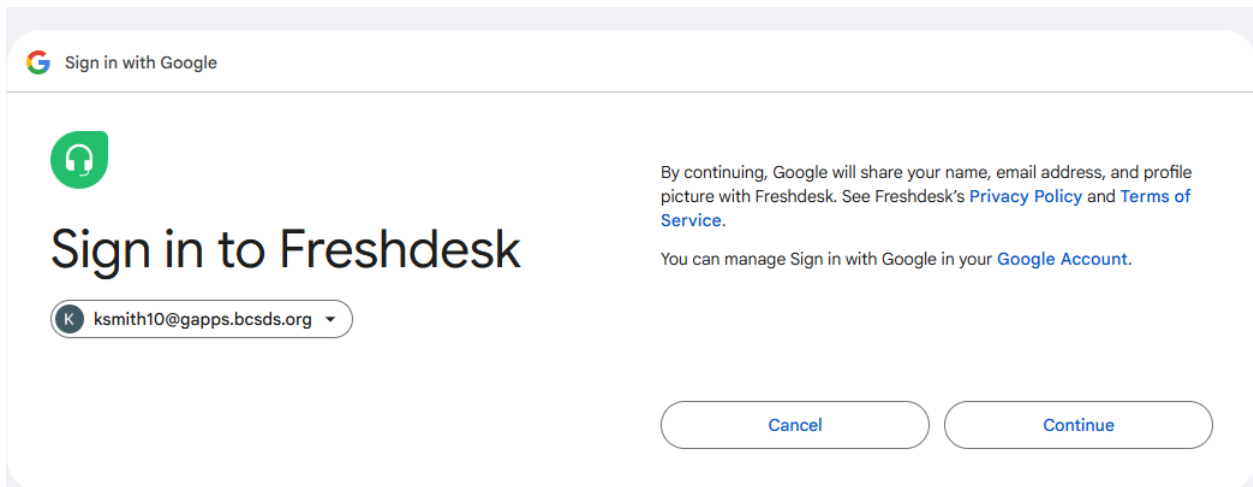
to continue to [Freshdesk](#)

 **Keith Smith**
ksmith10@gapps.bcsds.org

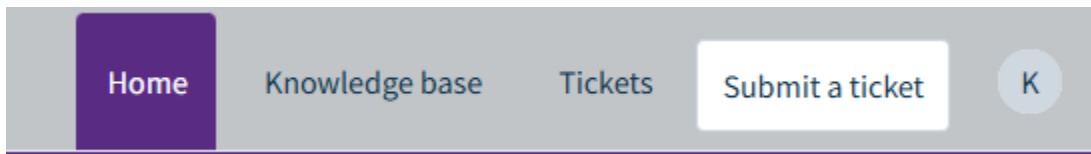
 Use another account

Before using this app, you can review Freshdesk's [privacy policy](#) and [terms of service](#).

Click on your Account.



Click **“Continue”**



To submit a ticket, Click on **“Submit a Ticket”** located at the top right of the site.